ConnectiCare, Inc. & Affiliates
P.O. Box 4058, Farmington, CT 06034-4058
www.connecticare.com ■ 1-800-251-7722

Enrollment/Change Form

Please print clearly, complete in full using ballpoint pen.

EMPLOYEE: Complete the following two sections, sign at bottom and read information on reverse side.

Please check appropriate item: ☐ New Enrollment ☐ Terminate Enrollment ☐ Add Dependent ☐ Remove Dependent ☐ Change Provider ☐ Change Division ☐ COBRA Election ☐ Other (Name change, address change, etc. Indicate reason for change.) _____

Plan type: ☐ HMO ☐ High Deductible Health Plan (HDHP) ☐ Point-of-Service (POS) ☐ PPO ☐ FlexPOS ☐ Other

Plan Name: (from Benefit Summary) _____

ConnectiCare, Inc. = HMO, HDHP, POS Benefit Plans and ConnectiCare Insurance Company, Inc. = PPO and FlexPOS Benefit Plans. MA employers cannot purchase CCI or CICI products.

Marital Status: ☐ Single ☐ Married/Civil Union ☐ Domestic Partner ☐ Legally Separated ☐ Separated ☐ Widowed ☐ Divorced

First Name	Middle Name	Last Name

Street Address	City	State	ZIP Code

Home Telephone Number	Work Telephone Number	E-mail Address	Primary Language (optional)

MEMBER(S): First Name/Middle Initial/Last Name	Add	Delete	Social Security Number (required)	Sex	Date of Birth (mm/dd/yy)	Primary Care Provider	ConnectiCare Provider ID Number (optional)	Existing Patient
Employee				☐ M ☐ F				☐ Yes ☐ No
Spouse/Civil Union/Domestic Partner				☐ M ☐ F				☐ Yes ☐ No
Dependent 1				☐ M ☐ F				☐ Yes ☐ No
Dependent 2				☐ M ☐ F				☐ Yes ☐ No
Dependent 3				☐ M ☐ F				☐ Yes ☐ No

Are you currently using tobacco?
Employee ☐ Yes ☐ No Spouse/Civil Union/Dom. Partner ☐ Yes ☐ No Dependent 1 ☐ Yes ☐ No Dependent 2 ☐ Yes ☐ No Dependent 3 ☐ Yes ☐ No

Race/Ethnicity (optional):
This information is designed for the purpose of data collection and will not be used to determine eligibility, rating or claim payment.

Employee:
☐ White ☐ Black/African American ☐ Hispanic/Latino ☐ Asian ☐ Amer. Indian/Alaska Native ☐ Native Hawaiian/Pacific Islander ☐ Other _____ ☐ Unknown

Spouse/Civil Union/Domestic Partner:
☐ White ☐ Black/African American ☐ Hispanic/Latino ☐ Asian ☐ Amer. Indian/Alaska Native ☐ Native Hawaiian/Pacific Islander ☐ Other _____ ☐ Unknown

Dependent 1:
☐ White ☐ Black/African American ☐ Hispanic/Latino ☐ Asian ☐ Amer. Indian/Alaska Native ☐ Native Hawaiian/Pacific Islander ☐ Other _____ ☐ Unknown

Dependent 2:
☐ White ☐ Black/African American ☐ Hispanic/Latino ☐ Asian ☐ Amer. Indian/Alaska Native ☐ Native Hawaiian/Pacific Islander ☐ Other _____ ☐ Unknown

Dependent 3:
☐ White ☐ Black/African American ☐ Hispanic/Latino ☐ Asian ☐ Amer. Indian/Alaska Native ☐ Native Hawaiian/Pacific Islander ☐ Other _____ ☐ Unknown

☐ Check if enrolling a disabled dependent age 26 or over and contact ConnectiCare to obtain a form for submitting proof of disability.

Other health care coverage:
Will you have other health insurance in addition to this ConnectiCare plan, under a Group, HMO or Medicare plan? ☐ Yes ☐ No

If yes, name of person covered	Employer	

Insurance Co. Name and Address (Please attach a copy of your group medical insurance card.)	Policy Number	Medicare (Please attach a copy of your Medicare card.) ☐ Part A ☐ Part B ☐ Retired

EMPLOYER: Complete this section. Form cannot be processed without this information.

COBRA ☐ Yes ☐ No	Length of coverage: ☐ 30 months ☐ 36 months ☐ Other _____	Date of Hire (mm/dd/yy) / /	Hours per week _____	Coverage Effective Date (mm/dd/yy) / /	Coverage End Date (mm/dd/yy) / /

Employee Work Location	Group Name	Plan Name	Group Number/Division

Employer Signature ▶	Title	Date

Important: By signing here you are indicating that you have read and understand the information on the front **and back** of this form. This authorization is valid as long as you are enrolled in a ConnectiCare health plan, and for one year after enrollment in the plan ends. I certify that the information supplied in the form is correct. I agree to the consent on the reverse side of this form.

▶ _____
Employee's Signature Date

IMPORTANT: EMPLOYEE/MEMBER CONSENT

On my behalf and on behalf of my spouse and/or dependent(s), I hereby authorize any physician, hospital, provider, insurer, ConnectiCare Insurance Company, Inc. (CICI) or a CICI-affiliate, or other organization or person having records, data or information concerning health history or medical insurance for me or my family member(s), including but not limited to information concerning mental health, alcohol/substance abuse or HIV or AIDS-related conditions, to transfer to any person or company such records, data or information as may be required for the purpose of providing treatment, paying claims, and performing other operations to administer my Benefit Plan. I understand that CICI's privacy notice contains a more complete description of the purposes for which information about me and my dependent(s) may be used or disclosed and that I have a right to review the privacy notice prior to signing this consent. I understand that CICI may change such notice at any time but will provide me a copy of any amended notice. I understand that I have a right to request restrictions on how information about me and my dependent(s) may be used or disclosed to carry out the plan administration purposes and that CICI is not required to agree to the requested restrictions. I understand that this authorization is valid for the term of my and my dependents' coverage under the Plan. I understand that I can revoke this authorization (but will be terminated from the Plan) at any time by giving written notice to CICI as long as CICI or others have not taken action relying on this authorization. I acknowledge that I have retained a copy of this authorization. I authorize payroll deduction, if any, for the coverage I have elected.

I understand that any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals, for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime punishable by penalties, imprisonment and restitution depending on applicable laws.

ConnectiCare collects race/ethnicity data solely for the purposes of developing quality improvement programs, education, training, and marketing purposes. This data will not be used for determining eligibility, premium rate or claim payment.

INSTRUCTIONS: DID YOU REMEMBER TO ...

- ☐ **Print clearly, complete all sections and sign at the bottom of page 1?**
- ☐ **Clearly define (write in) the plan name you requested?**
  (It is located at the top left of the Benefit Summary and is included in your enrollment package.)
- ☐ **Select your primary care physician and include the ConnectiCare Provider ID number?**
  (Can be found in the Provider Directory or on Web site)
- ☐ **Attach a copy of your Medicare Card if you are Medicare-eligible?**
- ☐ **Attach a copy of your group medical insurance card if you have other coverage?**
- ☐ **Insert Social Security Number for each dependent?**
- ☐ **Retain a copy of this form for your records?**

DISCLOSURE OF MEDICAL LOSS RATIO

The medical loss ratio is defined as the ratio of incurred claims to earned premium for the prior calendar year for managed care plans issued in Connecticut. Claims shall be limited to medical expenses for services and supplies provided to enrollees and shall not include expenses for stop loss, reinsurance, enrollee educational programs, or other cost containment programs or features.

The Federal medical loss ratio has the same meaning as provided in and calculated in accordance with PPACA, PL 111-148, as amended from time to time, and regulations adopted thereunder.

- State Medical Loss Ratio for calendar year 2012 for ConnectiCare, Inc. (CCI): 83.2%
- Federal Medical Loss Ratio for calendar year 2012 for ConnectiCare, Inc. (CCI):

Individual	98.1%
Small-Group	81.0%
Large-Group	85.3%

- State Medical Loss Ratio for calendar year 2012 for ConnectiCare Insurance Company, Inc. (CICI): 80.1%
- Federal Medical Loss Ratio for calendar year 2012 for ConnectiCare Insurance Company, Inc. (CICI):

Individual	80.9%
Small-Group	74.5%
Large-Group	89.1%